

Disasters: Case Studies of Causes and Impact
AP/DEMS 1701
 Cat # G31N01 (AP DEMS); N92F01 (AP ADMS)
 York University, School of Administrative Studies

COURSE INFORMATION

<p>Course Instructor: Dr. Evalyna Bogdan (greeting preference is Dr. Evalyna, Professor Evalyna, Dr. Bogdan, or Professor Bogdan) E-Mail: ebogdan@yorku.ca Office Hours & Location: By appointment either in-person in my office or online</p>	<p>Course Schedule: Tuesdays 2:30-5:30 pm ET Location: In-person delivery in classroom Ross South 137 (R S137) Course eClass Site: eClass DEMS 1701 Credits: 3.00</p>
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LAND ACKNOWLEDGMENT

York University recognizes that many Indigenous Nations have longstanding relationships with the territories upon which York University campuses are located that precede the establishment of York University. York University acknowledges its presence on the traditional territory of many Indigenous Nations. The area known as Tkaronto has been care taken by the Anishinabek Nation, the Haudenosaunee Confederacy, and the Huron-Wendat. It is now home to many First Nation, Inuit, and Métis communities. We acknowledge the current treaty holders, the Mississaugas of the Credit First Nation. This territory is subject of the Dish with One Spoon Wampum Belt Covenant, an agreement to peaceably share and care for the Great Lakes region ([LA&PS Land Acknowledgement](#)). If you want to learn more, click on this video link: [Understanding the Land Acknowledgement](#).

COURSE-RELATED

Course Description

This is an introductory course for students interested in emergencies and disasters to understand what is a disaster and why do they matter? The course provides an overview of what is a disaster, the history of disasters, examines their causes, and analyzes their impacts. A series of case studies will be used to illustrate how nature, the built environment and society interact to create them. Case studies of disasters can illustrate basic principles, exemplify problems, and create an environment to consider new approaches or solutions to re-occurring problems. Therefore, examples of disasters originating from natural, technological, and social environments will be explored during this term. The course is also an orientation to the university's procedures and core skills needed to help students succeed in this course, in their respective degrees and the university in general, and in their future professional careers.

This course is primarily designed for undergraduate students (1st and 2nd) who are planning to enter into the Disaster and Emergency Management at York University. The course will cover the "emergency" portion of emergency management. For more advanced disaster and emergency

management students enrolling, new knowledge may be gained on detail of specific disaster events. This course is open for enrollment to all undergraduate majors, but please note this course is disaster and emergency management focused. For those students, this course can provide a general introduction to the disaster and emergency profession and prepare students to consider the wider implications of threats posed by disasters to society.

Course Learning Objectives

Upon completion of this course students should be able to:

Analysis skills

1. Develop case study analytical skills

Core skills

2. Develop academic-level reading skills
3. Develop academic-level writing skills
4. Develop verbal and presentation skills
5. Develop additional professional skills
6. Navigate York University

Readings

1. Required: Valcik, Nicolas A. and Tracy, Paul E. (2017). Case studies in disaster response and emergency management. (2nd edition.) New York, NY: Routledge.
Paper copy: 978-1-4987-8851-9
E-copy: 978-1-315-45937-0
This textbook is available at York University library (download and online access), you do not need to buy it.

The page numbers of readings will be posted on eClass after students have signed up for their case studies that they will present on.

2. Bogdan, E. A., Caine, K. J., & Beckie, M. A. (2020). Unraveling the social construction of a flooding disaster: A threaded situation analysis approach. *International Journal of Mass Emergencies and Disasters*, 38(3), [308–339](#).
3. Other readings as assigned. Supplemental readings will be available electronically through eClass, internet links, or other instructions.

Teaching Philosophy

My primary goal as an educator is to provide students with experiences that give them the conceptual frameworks and techniques necessary to navigate increasingly complex socio-environmental challenges. To achieve this aim, I give students tools to develop more sophisticated ways of critically analyzing messy problems, facilitate the development of interpersonal skills, and create transformative learning experiences. I believe that a learning

environment should be a welcoming and safe space for curiosity, imagination, venturing out of comfort zones, and practicing new knowledge and skills.

Course Format & Organization

The course will consist of in-person lectures and activities, and computer-mediated activities (electronic learning). Through in-person and online discussion and interactivity, my aim is to improve student engagement, and that passive transmission of information will be minimized. Teaching methods and use of technology in this course are as follows:

- **In-person lectures :**
 - The in-person activities will occur during class time and include lectures, discussions, and group work.
- **eClass :**
 - This course has an eClass page. All students who register for the course should be able to access the course at: eClass.yorku.ca using their York Passport IDs and Passwords.
 - The electronic learning will take place through eClass and include online discussions and assignments.
- **Open discussion:**
 - Group discussions are encouraged using online forums on the course eClass page, as well as during class.
- **Individual & group work:**
 - Activities and assignments will be conducted individually as well as in groups of to enhance student retention and encourage the development of teamwork skills.
 - Most of the assignments will be submitted via Turnitin in eClass. Please email me at ebogdan@yorku.ca at least 7 days before the due date of the assignment if you opt out of Turnitin. In that case, please submit your assignment by the due date and time by emailing it to me.
- **Guest speakers:**
 - Talks by academics and/or practitioners directly involved in the topics and contexts covered may be used to augment course content.

Some materials from lectures will be on eClass but not all of it. To ensure success in the course, it is highly recommended that students attend the in-person lectures. There are also materials on eClass that will not be covered in lectures but students are still responsible for familiarizing themselves with the materials.

For every 1 hour of lecture, expect to spend a minimum of 2-3 hours of your own time reading, writing notes, working on assignments, and learning. That means for a 3-hour class per week, expect to spend 6-9 hours of your own time per week.

Course Communication Plan & Office Hours

Course Announcements will be made at the beginning of in-person lectures and on e-Class. If students have questions about the course (i.e. course materials or concepts), they are

encouraged to post questions on the dedicated Q&A forum on eClass. If students have questions that are personal in nature, they are encouraged to reach out to the Course Instructor by email (ebogdan@yorku.ca). Please use formal language and proper grammar in your e-mails as communication is an important professional skill. Please write "AP/DEMS 1701: [key words regarding the question or issue]" in subject line of emails. Allow 2-3 business days for professor to respond. If you would like to meet with Dr. Bogdan, please use the links provided in eClass.

Course Schedule: Weekly Readings & Activities

Classes are Tuesdays 2:30-5:30 pm ET starting September 13 and ending December 6, 2022.

Blue shading represents classes/lectures

Yellow shading represents assignments/discussions/presentations due

Week	Key Dates	Topic/Item	Activities / Submissions
1	Tues. Sep. 13	<ul style="list-style-type: none"> • Introduction to AP/DEMS 1701 • Course syllabus • Instructions on assignments/discussions • <u>Professional</u> skills/competencies in job postings • Navigating the university (eClass) • Participation Q&A 	Orientation
1	Fri. Sep. 16 11:55 pm ET	<ul style="list-style-type: none"> • Introduction Posts 'About You' due • Job posting due • Succeeding in course due • Sign up for case studies due 	<ul style="list-style-type: none"> • eClass Discussion 1a • eClass Discussion 2a • eClass Assignment 1 • eClass Presentations section
2	Tues. Sep. 20	<ul style="list-style-type: none"> • Key issues in disaster and emergency management response (Ch. 1 textbook) • Instructions on case study analysis • Case studies: Natural-hazard disasters part 1 • <u>Presentation</u> skills • <u>Communication</u> skills I (etiquette) • Navigating the university • Participation Q&A 	
2	Fri. Sep. 23 11:55 pm ET	<ul style="list-style-type: none"> • Respond to an Introduction Post 	<ul style="list-style-type: none"> • eClass Discussion 1b
2	Sun. Sep. 25 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 1-3 due 	<ul style="list-style-type: none"> • eClass Assignment 2
3	Tues. Sep. 27	<ul style="list-style-type: none"> • <u>Wellness</u> skills, stress & trauma • Presentations by Teams 1-3 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
3	Fri. Sep. 30 11:55 pm ET	<ul style="list-style-type: none"> • Wellness plan due 	<ul style="list-style-type: none"> • eClass Assignment 3
3	Sun. Oct. 2 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 4-6 due 	<ul style="list-style-type: none"> • eClass Assignment 2
4	Tues. Oct. 4	<ul style="list-style-type: none"> • Human-made disasters part 1 • <u>Communication</u> skills II (conflict resolution) • Presentations by Teams 4-6 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
4	Sun. Oct. 9 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 7-9 due 	<ul style="list-style-type: none"> • eClass Assignment 2

Week	Key Dates	Topic/Item	Activities / Submissions
5	Oct. 10-14	READING WEEK	No classes
6	Tues. Oct. 18	<ul style="list-style-type: none"> • Human-made disasters part 2 • <u>Communication skills III</u> (providing feedback) • Presentations by Teams 7-9 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
6	Fri. Oct. 21 11:55 pm ET	<ul style="list-style-type: none"> • Communication skills assignment due 	<ul style="list-style-type: none"> • eClass Assignment 4
6	Sun. Oct. 23 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 10-12 due 	<ul style="list-style-type: none"> • eClass Assignment 2
7	Tues. Oct. 25	<ul style="list-style-type: none"> • Technological disasters part 1 • <u>Reading skills I</u> • Presentations by Teams 10-12 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
7	Sun. Oct. 30 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 13-15 due 	<ul style="list-style-type: none"> • eClass Assignment 2
8	Tues. Nov. 1	<ul style="list-style-type: none"> • Technological disasters part 2 • <u>Reading skills II</u> • Presentations by Teams 13-15 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
8	Fri. Nov. 4 11:55 pm ET	<ul style="list-style-type: none"> • Reading skills assignment due 	<ul style="list-style-type: none"> • eClass Assignment 5
8	Sun. Nov. 6 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 16-18 due 	<ul style="list-style-type: none"> • eClass Assignment 2
9	Tues. Nov. 8	<ul style="list-style-type: none"> • Natural-hazard disasters part 2 • (Case Study Alberta 2013 flood) • <u>Writing skills I</u> • Presentations by Teams 16-18 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
9	Sun. Nov. 13 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 19-21 due 	<ul style="list-style-type: none"> • eClass Assignment 2
10	Tues. Nov. 15	<ul style="list-style-type: none"> • Mixed case studies part 1 • <u>Writing skills II</u> • Presentations by Teams 19-21 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
10	Fri. Nov. 18 11:55 pm ET	<ul style="list-style-type: none"> • Writing skills assignment due 	<ul style="list-style-type: none"> • eClass Assignment 6
10	Sun. Nov. 20 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 22-25 due 	<ul style="list-style-type: none"> • eClass Assignment 2
11	Tues. Nov. 22	<ul style="list-style-type: none"> • Mixed case studies part 2 • <u>Professional skills</u> (equity, diversity, inclusion) • Presentations by Teams 22-25 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
11	Fri. Nov. 25 11:55 pm ET	<ul style="list-style-type: none"> • Reflections on professional skills in DEM job postings due 	<ul style="list-style-type: none"> • eClass Discussion 2b
11	Sun. Nov. 27 11:55 pm ET	<ul style="list-style-type: none"> • Presentation submissions Teams 26-28 due 	<ul style="list-style-type: none"> • eClass Assignment 2
12	Tues. Nov. 29	<ul style="list-style-type: none"> • Mixed case studies part 3 • Presentations by Teams 26-28 • Navigating the university • Participation Q&A 	<ul style="list-style-type: none"> • Assignment 2 (in-person)
12	Fri. Dec. 2 11:55 pm ET	<ul style="list-style-type: none"> • Reflections on DEM and career in DEM due 	<ul style="list-style-type: none"> • eClass Assignment 7

Week	Key Dates	Topic/Item	Activities / Submissions
13	Tues. Dec. 6	<ul style="list-style-type: none"> • Closing for class • Navigating the university • Participation Q&A 	
13	Fri. Dec. 9 11:55 pm ET	<ul style="list-style-type: none"> • Feedback for team members 	<ul style="list-style-type: none"> • eClass Assignment 8
14	Mon. Dec. 12 11:55 pm ET	<ul style="list-style-type: none"> • Academic paper due (Writing skills) 	<ul style="list-style-type: none"> • eClass Assignment 9

Every class will consist of the following components (and potentially other components):

- Case studies of disasters
- Discussion of case studies
- Skills
- Navigating the university
- Questions & Answers

LEARNING ASSESSMENT

The final grade for the course will be based on the following items weighted as indicated:

Discussion 1a

Introduction Posting 'About You' (2.5%)

To introduce yourself to the class, please provide the following information:

- Name (first or preferred name, last name is optional)
- Where from (where you call home or what city you currently live in)
- Degree enrolled in (if relevant: minor, major) and what year
- What interests you about disasters (between 50-100 words)
- Have you experienced an emergency or disaster? If yes, what kind and where? What lesson was learned (or not)?
- What you like to do for fun or hobby, or something you would like others to know about you?

Submit: eClass in Discussion 1 section by Fri. Sep. 16 11:55 pm ET

Discussion 1b

Responding to an Introduction Posting (1.5%)

Respond to at least one of your peers' Introduction Posts, please provide the following information (approx. 50 words):

- Your name (first or preferred name, last name is optional)
- Answer the following questions:
 - Is there something you have in common?
 - Did you learn something new or interesting?
 - Do you have a follow-up question?

Submit: eClass in Discussion 1 section by Fri. Sep. 23 11:55 pm ET

Discussion 2a

Discussion 2a Initial Discussion on DEM Job Posting (2%)

Find a disaster and emergency management-related job posting (e.g., on LinkedIn.com, [Ontario job bank](#), Indeed.com, Monster.com, Glassdoor.com, or others) for a position anywhere in Canada or internationally. Choose a job posting that lists skills, competencies, qualifications, or requirements (other than degrees, diplomas, or certificates). Either download the job posting or copy and paste it into a Word document and upload it to eClass. Answer these questions (between 50-100 words):

- a) What is the position title?
- b) Where is the position? (City, Province, Country)
- c) What interests you about this position?
- d) What is your main takeaway about the list of skills/competencies?

Submit: eClass in Discussion 2 section by Fri. Sep. 16 11:55 pm ET

Discussion 2b

Discussion 2b Reflection on DEM Job Posting (2%)

Re-read a posting from the Initial Discussion 2a DEM Job Posting (either your posting or that of your peers). Answer these questions (between 50-100 words):

- a) Has your main takeaway changed about the list of skills/competencies?
- b) Which skills do you feel you have?
- c) Which skills do you feel you need to obtain or further develop? What is your plan for doing so?
- d) How have the course and your peers helped you to develop these skills?

Submit: eClass in Discussion 2 section by Fri. Nov. 25 11:55 pm ET

Assignment 1

Succeeding in Course (2%)

To facilitate your success in this course, please provide the following information to me:

- a) Your goal(s) for this course
- b) Possible setbacks or challenges you foresee that might get in the way of your goal(s)? What is your plan for overcoming those challenges? How can I assist you in overcoming those challenges?
- c) What do you want to learn to do better as a student and as a citizen?

Submit: eClass in Week 1 Assignment 1 section by Fri. Sep. 16 11:55 pm ET

Assignment 2

Presentation on Case Study (15%)

Fear of public speaking, or glossophobia, is common, affecting 40-75% of adults. Public speaking is an important skill in academia and in many jobs. Most jobs involve presenting to colleagues in meetings, training others, and sometimes presenting to the public. This is especially the case for emergency managers. There are techniques for overcoming the fear of public speaking that will be covered in class.

Each team will consist of 3 students from the course. Students sometimes prefer not to do group work because of challenges such as potential conflicts arising from differences in personalities,

opinions/ideas, working styles, coordinating schedules, etc. Cooperation and collaboration is a critical aspect of working in the field of disaster and emergency management and in the majority of jobs and professions. In this course, communication and conflict resolution, along with other skills, will be shared to enhance the group's experience and performance. The presentation assignment is a low-stakes opportunity for students to practice these skills.

With your team, develop a **10-minute** presentation by addressing the following points about the case study:

- a) What, where, when, who, why, and how
- b) Causes
- c) Impacts
- d) So what? Lesson for EM and lesson for citizens
- e) Whether similar disasters have happened more recently or where they could happen
- f) At least one question for further investigation
- g) One question for peers (will be transferred to iClicker Cloud)
- h) Demonstrate critical analysis
- i) Demonstrate creativity and originality (in visual format, delivery, or other)
- j) Use APA 7 to properly cite the textbook and at least one additional source such as an academic journal article or other publication, news article, social media posting, radio, report, etc.

The presentation needs to have visual and oral (speaking) components. For example, a PowerPoint presented in real-time (not a recording) in front of the class. Each team member needs to present for about an equal length of time. Type your speaking notes (approx. 1000-2000 words, can be bullet points) in a Word document and submit along with PowerPoint in eClass prior to the presentation date. Of the 15% weighting, 7.5% is for the submitted written portion and 7.5% is for the oral presentation. All members of a team will receive the same grade for the written portion but may receive different grades for the oral presentation depending on their demonstration of skills for their portion of the presentation in class.

You can continue to return to the same case study you chose throughout the semester for the numerous subsequent individual assignments to deepen your knowledge of the case study or you can choose a different case study for subsequent assignments to broaden your knowledge of other disaster case studies.

The case studies are grouped into natural-hazard, human-made, and technological disasters and spread throughout the semester. Sign-up for a disaster that interests you in the options available on eClass in the Presentations on Case Studies section under Choice of Case Studies. The number of students who can sign up for a case study is limited to 3 and it is available as first-come-first-serve.

***Sign-up on eClass in in Presentation: Choice of Case Studies section by Fri. Sep. 16 11:55 pm ET
Submit: Visual presentation (e.g., PowerPoint) AND speaking notes in eClass in Presentation:
Assignment 2 section on your Teams' assigned date (usually Sundays by 11:55 pm ET)***

Assignment 3

Wellness Plan (10%)

Burnout and trauma are receiving increasing amount of attention in research, news, and social media. Emergency managers and frontline workers such as first responders (police, firefighters, paramedics) have the highest rates of stress and trauma symptoms (from primary or secondary trauma) which can lead to burnout (and other physical and mental health conditions). As such, learning about these topics and approaches to wellness and resilience are of critical importance.

Create an approximately 500-word document that consists of these main parts:

- a. Defining and describing stress and/or trauma and/or burnout (100-125 words)
- b. Defining and describing wellness and/or resilience (100-125 words)
- c. Describing 1 technique/approach for wellness or resilience (100-125 words)
- d. List 5-10 resources (bullet points) to enhance your wellness/resilience (100-125 words)
- e. Include at least 3 references using APA 7
- f. Demonstrate creativity: Position the sections in the order you want, include images/photos/drawings, your choice of font type and size, layout the page to your preference, etc.

Submit: eClass in Week 3 Assignment 3 by Fri. Sep. 30 11:55 pm ET

Assignment 4

Communication Skills (5%)

This assignment is approximately 250 words (or half-page single-spaced). More details will be provided in-class and on e-Class on these assignments.

Submit: For 4, eClass in Week 6 Assignment 4 by Fri. Oct. 21 11:55 pm ET

Assignment 5

Reading Skills (5%)

This assignment is approximately 250 words (or half-page single-spaced). More details will be provided in-class and on e-Class on these assignments.

Submit: For 5, eClass in Week 8 Assignment 5 by Fri. Nov. 4 11:55 pm ET

Assignment 6

Writing Skills (5%)

This assignment is approximately 250 words (or half-page single-spaced). More details will be provided in-class and on e-Class on these assignments.

Submit: eClass in Week 10 Assignment 6 by Fri. Nov. 18 11:55 pm ET

Assignment 7

Reflections on DEM and career in DEM (5%)

This assignment is approximately 100-250 words (or half-page single-spaced). More details will be provided in-class and on e-Class on these assignments.

Submit: eClass in Week 12 Assignment 7 by Fri. Dec. 2 11:55 pm ET

Assignment 8

Feedback to Team Members (5%)

In this exercise that you submit only to the professor, provide feedback to each of the team members, including yourself:

- a) Quantitative assessment (0 being lowest and 25 being highest):
 - i) 0-25 for effort and hard work
 - ii) 0-25 for presentation skills (including visual, speaking notes, performance)
 - iii) 0-25 for communication and conflict resolution skills
 - iv) 0-25 for other professional skills such as cooperation and collegialityAdds up to 100 points which is converted to a percentage. For example,
- b) Qualitative assessment:
 - i) Comment about one aspect that the team member did especially well
 - ii) Comment about one aspect that the team member could improve upon
 - iii) Comment about one quality of the team member that you value, are grateful for, or aspire to

All team members provide comments for each of their team members and for themselves. Based on my discretion, I will decide which evaluations to share with the team members but it will be done anonymously. For example, Team Member A and C individually provide feedback for Member B and C. Professor decides which of the evaluations to share with Member B but will not disclose whether it was from Member A or C. Remember that you will likely continue to interact with your team members throughout your undergraduate degree or graduate degree program or future career. The professional circle of disaster and emergency management is relatively small.

The quantitative (grade) and qualitative assessments that other team members assign to you will not influence your overall grade in the course. In Assignment 9, you are being graded based on the quality of the feedback (usefulness and professional tone of the feedback) you provide to yourself and team members.

Submit: eClass in Week 13 Assignment 8 by Fri. Dec. 9 11:55 pm ET

Assignment 9

Academic Paper (20%)

Read the article by Bogdan et al. (2020) titled *Unraveling the social construction of a flooding disaster*. Write a double-spaced academic paper (approx. 700 words not including references) that consists of these main parts:

- a) Introduction with thesis statement (approx. 100 words)
- b) Background: What, where, when, who, why, and how (approx. 100 words)
- c) Analysis
 - i) Causes (approx. 100 words)
 - ii) Impacts (approx. 100 words)
- d) Implications & Relevance:

- i) Lessons for EM in public sector and private sector, lessons for citizens (approx. 100 words)
- ii) Implications at municipal, provincial, national, and international levels (approx. 100 words)
- e) Conclusion: Summary of article and suggestions for future research (approx. 100 words)
- f) Demonstrate critical analysis
- g) Use APA 7 to properly cite Bogdan et al. (2020) article, at least one additional academic reference, and one additional non-academic source (news article, social media posting, radio, report, etc.)

Submit: eClass in Week 14 Assignment 9 by Mon. Dec. 12 11:55 pm ET

Participation

Navigating the University (10%)

Understanding university policies and procedures and knowing where to locate resources is essential for succeeding at the university. To increase engagement and help with memory retention, learning about navigating the university will be gamified using the iClicker Cloud. To download iClicker on your phone, tablet, or laptop, go to <https://student.iclicker.com/> or download the iOS app from the iTunes App Store or android app from Google Play Store. The professor will provide instructions in class on how to access iClicker.

Approximately 1-5 questions will be asked each class during lecture to test your knowledge of navigating the university. Your score will be retained and will contribute to your 10% overall grade. If you do not attend a class, you will not be able to participate in this activity and will receive a score of zero.

Students only need to participate in 10 of 12 classes. The 10 highest marks will count towards the final grade, the 2 lowest marks will be dropped; in other words, students can miss up to 2 sessions without penalty.

Question & Answer Period (10%)

To make learning more enjoyable, iClicker will be used to test your knowledge of the course materials and other aspects in each class with approximately 1-5 questions. Your score will be retained and will contribute to your 10% overall grade. If you do not attend a class, you will not be able to participate in this activity and will receive a score of zero. Students only need to participate in 10 of 12 classes. The 10 highest marks will count towards the final grade, the 2 lowest marks will be dropped; in other words, students can miss up to 2 sessions without penalty.

GRADES

Grading Scheme and Feedback Policy

The grading scheme (i.e. kinds and weights of assignments, essays, exams, etc.) shall be announced, and be available in writing, within the first two weeks of class, and, under normal circumstances, graded feedback worth at least 15% of the final grade for Fall, Winter or Summer Term, and 30% for 'full year' courses offered in the Fall/Winter Term, be received by students in

all courses prior to the final withdrawal date from a course without receiving a grade (**Nov. 11, 2022**), with the following exceptions:

Note: Under unusual and/or unforeseeable circumstances which disrupt the academic norm, professors are expected to provide grading schemes and academic feedback in the spirit of these regulations, as soon as possible. For more information on the Grading Scheme and Feedback Policy, please visit: <https://secretariat-policies.info.yorku.ca/policies/grading-scheme-and-feedback-policy/>

Final Grading and Grade Distribution Note

The grading scheme for this course conforms to the 9-point system used in undergraduate programs at York University. The sum of raw grade scores can be used as an indicator for a student's progress. Please note that the raw scores will not necessarily translate directly to a student's final score. The reason is that specified grade distribution profiles that have been established for AP/ADMS and DEMS courses by the School for Administrative Studies and by the Faculty for Liberal Arts and Professional Studies. Final course grades may be adjusted to conform to Program or Faculty grade distribution profiles. For a 1000-level and 2000-course the range for expected average grades is C (60-64%) to B (70-74%). For more information visit <https://www.yorku.ca/secretariat/policies/policies/common-grading-scheme-for-undergraduate-faculties/>

GRADE	GRADE POINT	PERCENT RANGE	DESCRIPTION
A+	9	90-100	Exceptional
A	8	80-89	Excellent
B+	7	75-79	Very Good
B	6	70-74	Good
C+	5	65-69	Competent
C	4	60-64	Fairly Competent
D+	3	55-59	Passing
D	2	50-54	Marginally Passing
E	1	(marginally below 50%)	Marginally Failing
F	0	(below 50%)	Failing

For assignments, effort (time and energy put in) does not always translate to “good”, “very good”, “excellent” or “exceptional” performance. Completing assignments with relative accuracy (i.e. all components of the question and no glaring mistakes) will earn students a B-level grade. If

students want to earn "very good", "excellent" or "exceptional" grades, that means they are improving the quality of their assignments (not the length). For example, "very good" and above means that students are completing the basics PLUS they are:

1. Specific, descriptive and concise - naming concepts, describing/defining them, applying them to something we discussed in class;
2. Including original/innovative content; and
3. Make connections with other course concepts/material, across weeks/lectures

In-Class Tests and Exams – the 20% Rule

For all Undergraduate courses, except those which regularly meet on Friday evening or on a weekend, tests or exams worth more than 20% will not be held in the two weeks prior to the beginning of the official examination period. For further information on the 20% Rule, please visit: <https://www.yorku.ca/secretariat/policies/policies/limits-on-the-worth-of-examinations-in-the-final-classes-of-a-term-policy/>

Reappraisals

Students may, with sufficient academic grounds, request that a final grade in a course be reappraised (which may mean the review of specific pieces of tangible work). Non-academic grounds are not relevant for grade reappraisals; in such cases, students are advised to petition to their home Faculty. Students are normally expected to first contact the course professor to discuss the grade received and to request that their tangible work be reviewed. Tangible work may include written, graphic, digitized, modeled, video recording or audio recording formats, but not oral work.

Students need to be aware that a request for a grade reappraisal may result in the original grade being raised, lowered or confirmed. For reappraisal procedures and information, please visit the Office of the Registrar site at: <http://myacademicrecord.students.yorku.ca/grade-reappraisal-policy>

Steps for Requesting Reappraisals by Course Instructor:

Changing a grade for an assignment is at the professor's discretion. If you believe that you deserve a higher grade than you received, you can appeal the grade using the following steps:

1. Read the professor's feedback on your assignment. Wait 24 hours.
2. Reread the professor's feedback.
3. Write a ½ - 1 page single spaced constructive letter stating the grade you feel you deserve and the criteria on which you are basing your arguments (use the materials suggested in this syllabus and the written assignment instruction handout).
4. Send the letter by e-mail and write in the subject line: "AP/DEMS 1701: Request for Reappraisal of Assignment #X".
5. The professor will respond within 2-3 business days and set up an appointment to meet with you in person to further discuss, if necessary.
6. If you are not satisfied with the professor's reappraised grade, submit a reappraisal form and follow the procedures.

Missed and Late Assignment Policy

Proper academic performance depends on students doing their work not only well, but on time. Time management is also an important professional skill. Accordingly, assignments for this course must be received/completed in the time frame specified.

- Please note that there will be no make-up for missed online participation at any time. If all 5 posts are not made by the due date, the student will only be marked on those submissions that they have made, if any.
- Assignments received later than the due date will be penalized. 5% of the final grade will be deducted for each day that the project is late, including weekends. Requests for extensions will only be granted if valid reasons are provided at least 3 days prior to the assignment being due.

RELEVANT UNIVERSITY/LA&PS/SCHOOL REGULATIONS

All students are expected to familiarize themselves with the following information:

[Student Rights & Responsibilities](#)

Should there be any updates to the university's regulations, you can review the most recent Faculty of Liberal Arts and Professional Studies regulations, which are used by SAS (the School of Administrative Studies) at:

<https://www.yorku.ca/laps/sas/academic-resources/common-course-policies/>

Deferred Final Exams

Deferred standing may be granted to students who are unable to write their final examination at the scheduled time or to submit their outstanding course work on the last day of classes. Details can be found at <http://myacademicrecord.students.yorku.ca/deferred-standing>

In order to apply for deferred standing, students must register at:

<https://www.yorku.ca/laps/sas/academic-resources/deferred-exam-requests/>

Followed by handing in a completed original [Deferred Standing Agreement \(DSA\) form](#) and supporting documentation directly to the main office of the School of Administrative Studies (282 Atkinson) and add your ticket number to the DSA form. The DSA and supporting documentation must be submitted no later than five (5) business days from the date of the exam. These requests will be considered on their merit and decisions will be made available by logging into the above-mentioned link. No individualized communication will be sent by the school to the students (no letter or e-mails).

LA&PS students who have experienced a misfortune or who are too ill to attend the final examination in an ADMS course should not attempt to do so; they must pursue deferred standing. Other students should contact their home Faculty for information.

IMPORTANT NOTE: Any request for deferred standing on medical grounds must comply with University Regulations. At the time of writing of this outline, the requirement for Attending Physician's Statement (APS) forms had been suspended due to COVID-19. If it resumes, the

University will inform you of such resumption, and you would include an Attending Physician's Statement form; a "Doctor's Note" will not be accepted. 7

Students with approved DSA will be able to write their deferred examination during the School's deferred examination period. **Deferred exams might take place during the regular exams period or in subsequent weeks depending on the course;** precise dates are known when the Office of the Registrar publishes the final exam schedule of the term. No further extensions of deferred exams shall be granted. The format and covered content of the deferred examination may be different from that of the originally scheduled examination. The deferred exam may be closed book, cumulative and comprehensive and may include all subjects/topics of the textbook whether they have been covered in class or not.

Academic Honesty

In this course, we strive to maintain academic honesty to the highest extent possible. Please familiarize yourself with the meaning of academic integrity by completing [SPARK's Academic Integrity module](#) at the beginning of the course. Breaches of academic honesty range from cheating to plagiarism (i.e., the improper crediting of another's work, the representation of another's ideas as your own, etc.). All instances of academic dishonesty in this course will be reported to the appropriate University authorities and can be punishable according to the [Senate Policy on Academic Honesty](#).

The Faculty of Liberal Arts and Professional Studies considers breaches of the Senate Policy on Academic Honesty to be serious matters. The Senate Policy on Academic Honesty is an affirmation and clarification for members of the University of the general obligation to maintain the highest standards of academic honesty. As a clear sense of academic honesty and responsibility is fundamental to good scholarship, the policy recognizes the general responsibility of all faculty members to foster acceptable standards of academic conduct and of the student to be mindful of and abide by such standards. Suspected breaches of academic honesty will be investigated and charges shall be laid if reasonable and probable grounds exist.

Students should review the York Academic Honesty policy for themselves at:

<https://secretariat-policies.info.yorku.ca/policies/academic-honest-senate-policy-on/>

Statement on Plagiarism

Students must write their assignments in their own words. Whenever students take an idea from another author, they must acknowledge their debt both by using quotation marks where appropriate and by proper referencing. It is also a scholastic offence to submit the same work for credit in more than one course. Plagiarism is a major scholastic offence.

Turnitin

To promote academic integrity in this course, students will normally be required to submit their written assignments to Turnitin (via the course's eClass site) for a review of textual similarities and the detection of possible plagiarism. In so doing, students will allow their material to be included as source documents in the [Turnitin.com](#) reference database, where they will be used only for the purpose of detecting plagiarism. The terms that apply to the University's use of the

Turnitin service are described on the [Turnitin.com](https://turnitin.com) website. York students may opt out of using Turnitin. If you wish to opt out, you should contact your professor as soon as possible.

Important Dates

Visit the following link for course add/drop deadlines:

<https://registrar.yorku.ca/enrol/dates/2022-2023/fall-winter>

Please note that the drop deadline is Nov. 11, 2022.

Class Cancellation Policy

Class may be cancelled for reasons such as bad weather or the professor being unable to attend class. York University's class cancellation schedule will be followed (for e.g., if the university closes due to bad weather). In the unlikely event the professor determines class is cancelled, a mass email will be sent from eClass to all students.

Intellectual Property

Course materials are designed for use as part of this particular course at York University and are the intellectual property of the professor unless otherwise stated. Third-party copyrighted materials (such as book chapters, journal articles, music, videos, etc.) have either been licensed for use in this course or fall under an exception or limitation in Canadian copyright law. Students may not publish, post on an Internet site, sell, or otherwise distribute any course materials or work without the professor's express permission. Course materials should only be used by students enrolled in this course.

Copying this material for distribution (e.g., uploading material to a commercial third-party website) may lead to a charge of misconduct according to York's [Code of Student Rights and Responsibilities](#), the [Senate Policy on Academic Honesty](#), and/or legal consequences for copyright violations.

Please be advised that lecture and course materials, including lecture notes, assignments, and quizzes, are solely for the use of course participants. They are not to be recorded for any other use nor are they to be reproduced or distributed by any means, including online. Strict measures will be implemented for those that breach this class policy. Please respect this request.

Student Notice of Recording for Online Teaching and Learning

Activities for this course involve recording, in partial fulfillment of the course learning outcomes. Images, audio, text/chat messaging that have been recorded may be used and/or made available by the University to students enrolled in the course and those supporting the course for the purpose of materials review, for assessment, etc. Recordings will be managed according to the University's Common Record Schedule and will be securely destroyed when no longer needed by the University. Your personal information is protected in accordance with York University's [Guidelines on Access of Information and Protection of Privacy](#) and the [Freedom of Information and Protection of Privacy Act](#). Access to online materials, including recordings or live

meetings, is subject to York University's [Senate Policy on Computing and Information Technology Facilities](#).

The University will use reasonable means to protect the security and confidentiality of the recorded information, but cannot provide a guarantee of such due to factors beyond the University's control, such as recordings being forwarded, copied, intercepted, circulated, disclosed, or stored without the University's knowledge or permission, or the introduction of malware into computer system which could potentially damage or disrupt the computer, networks, and security settings. The University is not responsible for connectivity/technical difficulties or loss of data associated with your hardware, software, or Internet connection.

By engaging in course activities that involve recording, you are consenting to the use of your appearance, image, text/chat messaging, and voice and/or likeness in the manner and under the conditions specified herein. In the case of a live stream recording, if you choose not to have your image or audio recorded, you may disable the audio and video functionality. If you choose to participate using a pseudonym instead of your real name, you must disclose the pseudonym to your professor in advance to facilitate class participation.

You are not permitted to disclose the link to/URL of an event or an event session recording or copies of recording to anyone, for any reason. Recordings are available only to authorized individuals who have been directly provided the above instructions/link for their use. Recordings for personal use, required to facilitate your learning and preparation of personal course/lecture notes, may not be shared with others without the permission of the professor or event coordinator, and may not be published, posted, linked to, or otherwise made available online, including on social media feeds, even if those feeds are private.

ACCOMMODATIONS & ACCESSIBILITY

[Academic Accommodation for Students with Disabilities \(Senate Policy\)](#)

York University provides academic accommodations for students with disabilities in accordance with the terms of the Ontario Human Rights Code. This occurs through a collaborative process that acknowledges a collective obligation to develop an accessible learning environment that both meets the needs of students and preserves the essential academic requirements of the University's courses and programs.

While all individuals are expected to satisfy the requirements of their program of study and to aspire to achieve excellence, the University recognizes that persons with disabilities may require reasonable accommodation to enable them to perform at their best. The University encourages students with disabilities to register with [Student Accessibility Services](#) (formerly known as Counselling and Disability Services) to discuss their accommodation needs as early as possible in the term to establish the recommended academic accommodations that will be communicated to Course Directors through their Letter of Accommodation (LOA).

The nature and extent of accommodations shall be consistent with and supportive of the integrity of the curriculum and of the academic standards of programs or courses. Provided that students have given sufficient notice about their accommodation needs, professors shall take reasonable steps to accommodate these needs in a manner consistent with the guidelines established hereunder. For more information, please visit the Student Accessibility Services website at <https://accessibility.students.yorku.ca/>

York University's disabilities offices and the Registrar's Office work in partnership to support alternate exam and test accommodation services for students with disabilities at the Keele campus. For more information on alternate exams and tests please visit <http://www.yorku.ca/altexams/>

Please alert the Course Director as soon as possible should you require specific accommodations. Sufficient notice is needed so that reasonable steps for accommodation can be discussed. Accommodations for tests/exams normally require three (3) weeks (or 21 days) before the scheduled test/exam to arrange.

Accommodation Procedures

LA&PS students who have experienced a misfortune or who are too ill to attend the final examination in an ADMS course should not attempt to do so; they must pursue deferred standing. Other students should contact their home Faculty for information. For further information, please visit: <http://ds.info.yorku.ca/academic-support-accomodations/>

Religious Accommodation

York University is committed to respecting the religious beliefs and practices of all members of the community, and making reasonable and appropriate [accommodations to adherents for observances of special significance](#). Should any of the dates specified in this syllabus for course examinations, tests, or deadlines conflict with a date of religious significance, please contact the professor within the first three (3) weeks of class. If the date falls within the formal examination periods, you must complete and submit a [Religious Accommodation for Examination Form](#) at least three (3) weeks before the start of the exam period.

RESOURCES FOR STUDENT SUCCESS & WELL-BEING

How to Use Citations

Citation Expectations

Proper citation in academia is important for academic-level quality writing and also for academic integrity by linking information back to an identifiable source. This course will require students to use **APA 7 style** formatting for citations and references for the discussions and assignments.

Below are some helpful resources for students.

- [APA Style Overview](#), YorkU Libraries
- [Drop-in Research Support](#), YorkU Libraries
- [Writing Centre](#)
- Also see eClass for additional writing instructions and resources.

Health and Safety

All York students and professors share responsibility for the safety and well-being of the community while on York's campuses. Please continue to check [YUBetter Together](#) for the latest information on health and safety.

Student Support and Resources

To help you succeed academically, York University offers a wide range of resources and services. Everything from writing workshops and peer mentorship to wellness support and career guidance is available to fulfill our LA&PS students' needs. Explore the links below to access these on-campus resources:

- [Academic Advising](#) is available to provide students support and guidance in making academic decisions and goals.
- [Student Accessibility Services](#) are available for support and accessibility accommodation when required.
- [Student Counselling, Health & Wellbeing](#) offers workshops, resources, and counselling to support your academic success.
- [Peer-Assisted Study Sessions \(PASS\) Program](#) provides student study sessions for students to collaborate and enhance their understanding of course content in certain courses.
- [Student Numeracy Assistance Centre at Keele \(SNACK\)](#) supports students in courses involving math, stats, and Excel.
- [The Writing Centre](#) provides multiple avenues of writing-based support including drop-in sessions, one-to-one appointments, a Multilingual Studio, and an Accessibility Specialist.
- [ESL Open Learning Centre \(OLC\)](#) supports students with building proficiency in reading, writing, and speaking English.
- [Learning Skills Services](#) provides tips for time management, effective study and learning habits, keeping up with coursework, and other learning-related supports.
- [Learning Commons](#) provides links to supports for time management, writing, study skills, preparing for exams, and other learning-related resources.
- [Roadmap to Student Success](#) provides students with timely and targeted resources to help them achieve academic, personal, and professional success.
- [Office of Student Community Relations \(OSCR\)](#) is responsible for administering the [Code of Student Rights & Responsibilities](#) and provides critical incident support.
- [goSAFE](#) is staffed by York students and can accompany York community members to and from any on-campus location, such as the Village Shuttle pick-up hub, parking lots, bus stops, or residences.

For a full list of academic, wellness, and campus resources visit [Student Support & Resources](#).

Trigger Warning

Emergencies and disasters create chaos and destruction, as well as opportunities for learning and changes. Studying topics related to disaster and emergency management include

human suffering and anti-social behaviors that may depict course language, graphic images, and controversial materials, that may be disturbing to some persons. Emergency managers and frontline workers working in these difficult contexts often experience burnout, stress, and trauma. Course content will cover skills for stress and trauma management. If you feel that you have reached your maximum level of discomfort during a lecture covering sensitive materials, feel free to quietly exit the room and return later. Please notify me about your experience, concerns, or requests for accommodation, so that we can discuss it and that I can identify potential resources that can help with the discomfort.

TECHNOLOGY-RELATED

Technical Requirements

Several platforms will be used in this course (e.g., eClass, Zoom, etc.) through which students will interact with the course materials, the course professor/TA, as well as with one another.

A few times, students will be asked to appear on video in order to participate in your course (e.g., for virtual office hours, the FRC game, etc.). For the video, you will need a webcam, microphone, and high-speed internet.

Using Zoom

Students shall note the following:

- Zoom is hosted on servers in the United States and Canada. Recordings done since May 1, 2022 are stored in Canada. For more information, please refer to the notes on Zoom Privacy and Security provided by Information Security at York.
- If you have privacy concerns about your data, provide only your first name or a nickname when you join a session.
- The system is configured in a way that all participants are automatically notified when a session is being recorded. In other words, a session cannot be recorded without you knowing about it.

Here are some useful links for student computing information, resources, and help:

- [Student Guide to eClass](#)
- [Zoom@YorkU Best Practices](#)
- [Zoom@YorkU User Reference Guide](#)
- [University Information Technology \(UIT\) Student Services](#)
- [Student Guide to eLearning at York University](#)

To determine Internet connection and speed, there are online tests, such as [Speedtest](#), that can be run. If you need technical assistance, please consult the [University Information Technology \(UIT\) Student Services](#) web page. For more specific assistance, please write to askit@yorku.ca.

STUDENT CONDUCT & PROFESSIONALISM

Student Conduct in the Learning Environment

York University is committed to fostering teaching and learning environments that are free of disruptive and/or harassing behaviour, are physically safe, and conducive to effective teaching and learning. Students and professors are expected to maintain a professional relationship characterized by courtesy, civility, and mutual respect and to refrain from actions disruptive to such a relationship. Individuals who fail to adhere to such standards and who violate University or public law may be subject to disciplinary action by the University.

For more information, see the policies on [Disruptive and/or Harassing Behaviour in Academic Situations](#), the [Student Conduct and Responsibilities](#), and the [Code of Student Rights & Responsibilities](#).

Netiquette for eClass and Online Learning

Students and professors have a joint responsibility to create and maintain a welcoming and inclusive learning environment. All students are expected to conduct themselves in accordance with the [Code of Student Rights and Responsibilities](#). Please review and familiarize yourself with behaviours that support “netiquette” in virtual classrooms by consulting the [Guide to Netiquette](#) and [Student Guide to eLearning](#).

On Class Format & Being Respectful

This class follows a lecture and group work format intermixed with audio and video to stimulate thought, illustrate concepts, and provoke and promote discussion. In order to make this format more interactive, I ask that you respect the following:

- Students are expected to review the required readings and other materials prior to class so that we can have informed and relevant discussions.
- I strongly advise regular attendance in class. Students who attend regularly and read the assigned chapters and readings in advance have greater comprehension and retention, and perform better on various forms of evaluations. Assigned readings and lectures overlap and, while not identical, are complementary and mutually reinforcing. If you decide to not attend class you should be aware of the risk. The University holds students responsible for any information provided during class time. If you will be missing classes occasionally, or regularly, I recommend you find a classmate who is willing to lend you their notes and fill you in on what was missed.
- Due to the increasing number of emails I receive requesting information on materials already covered in lecture, I reserve the right to reply that you should speak with your classmates who were in attendance or to come and see me upon appointment.
- I will not discuss any grades through e-mail, nor will I discuss your course and assignment grades in comparison to other students in the class. Grades can be accessed through the eClass site, and you can discuss them with me in person by appointment.
- While this should go without saying, I will not ‘raise’, ‘increase’, ‘upgrade’, or ‘bump up’ your grade at your request at any time in the course, or after the final exam.

- Cell phones must be turned off or silenced at all times during class and exams. If it is an expected emergency (i.e. family illness, child care issue, etc.) please quietly step out into the corridor before taking the call.
- Arriving late and/or leaving early disturbs others. If it is unavoidable, sit in a place such that you will create the least disruption – for example if you come in late, sit in the nearest seat or if you have to leave early, find a seat that will allow you to leave with as little disturbance as possible. If coming late or leaving early on a regular basis cannot be avoided, please let me know.
- I expect that students express their views, raise questions, and challenge taken for granted assumptions. For this to be possible, it is necessary that we all come to class with an open mind and willingness to listen to other points of views and perspectives that may challenge our own values and ways of thinking. Therefore, whoever is speaking (professors or fellow students) must be heard in silence. Talking and whispering disturbs others who are listening and is a sign of disrespect. If you have something to contribute to the discussion, or topic under consideration, share it with the class; otherwise save it for a later and more private opportunity outside of class.
- Finally, and perhaps most importantly, if you are having trouble in this class, please come see me sooner rather than later: Sooner – there is a good chance that we can work together to address your problems in the course. Later – there is a good chance that you will be left with a lower grade than you would like.

Thank you to Dr. Jack Rozdilsky and Dr. Eric Kennedy, professors in the DEM program for their guidance in developing AP/DEMS 1701 F2022.

*****Please note that you are responsible for familiarizing yourself with the all of the content in the course syllabus, textbook, and eClass, including materials that are not covered by the professor.*****